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## 2011 IBANZ Awards brings joy and disappointment

We are delighted to announce that Greg Greenwood, Rothbury's South Island Operations Manager and Broker took home the IBANZ Insurance Broker of the Year award, at the annual awards dinner held at the Viaduct Events Centre in Auckland last night.

"This is not just an award for me", says Greg. "I work with a great team of people in Christchurch and this is also a reflection also of the hard work they have done and continue to do through the earthquakes and all the associated stress of thousands of aftershocks bring."

Rothbury's Hawkes Bay Branch were also finalists in the Broking Office of the Year category, but Crombie Lockwood Wellington scooped the top prize.

"It's disappointing that we didn't win the award," says Hawkes Bay Branch Manager Kim Mathews. "At the same time, it's a big achievement to make it to the finals and we are proud of the branch to make it that far."

Rothbury's Managing Director, Roger Abel says we are very proud of Greg's achievement; he is a deserving recipient of the award which is reflected in the excellent level of customer service he delivers coupled with real passion for insurance.

"Working in Christchurch over the past 18 months has been particularly challenging for all of our people in the city, so winning this award comes at a good time for Greg," says Roger.

"We are also very proud of the achievements of our Hawkes Bay Branch who have come a long way in the four years they have been in operation. The awards set such high standards, so getting through to the finals was an achievement in itself."

Rothbury Insurance Brokers sponsored the Innovation of the Year award, which recognises a company or individual who demonstrates a highly innovative approach, acts ethically and with integrity and excellent communication skills.

We would like to congratulate Stream Group for winning this prize. Their IT platform enables them to offer unrivalled claims assessment. They use their Insuretech Buildassist system process and manage claims from the first customer contact through to finalisation. Stream started operations in Australia in October 2007 and in New Zealand in February 2010.

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